



customer commitment award

2017 Customer Commitment Award Nomination Form

The "Customer Commitment Award" for the Town of Torbay is given to the Business that delivers consistent, superior, customer service and commitment to their patrons.

BUSINESS INFORMATION

Business Name: _____
Contact Name: _____
Contact Phone: _____
Contact Email: _____

NOMINATOR INFORMATION

Nominator Name: _____
Contact Phone: _____

Businesses can nominate themselves. Please submit documentation addressing as many of the following criteria as possible. Bullet form or essay summary style is acceptable.

Criteria:

- Describe how the business always strives to focus on its customers.
- Describe if the business has also offered superior customer service on each occasion.
- Describe examples of how the business makes the customer the priority in its day to day dealings.
- Describe if the business makes you more willing to utilize its products or services due to its customer focus.
- Describe why this business should be highlighted for its customer service mandate.
- Describe a particular employee (if applicable) who has a strong commitment to the customer of the business.

Thank you for taking the time to nominate a business for the Customer Commitment Award. The responses will be evaluated by the a selection committee. One award winner will be selected. The award winner will be announced on Business Appreciation Night taking place on Wednesday April 207, 2017. Please return your nomination forms by **Friday, April 21, 2017 at 4:00 pm**.

Mail: Ross Houlihan | Economic Development Officer
P.O. Box 1160, 1288 Torbay Road, Torbay, NL A1K 1K4

Fax: (709) 437-1309

Email: rhoulihan@torbay.ca